



**REMOTE PARTICIPATION PROCEDURE
ORDINARY SHAREHOLDERS' MEETING 2020
INVERSIONES AGUAS METROPOLITANAS S.A.**

Due to circumstances that the country is experiencing as a result of the COVID 19 pandemic, and the measures adopted by the Authority in matters of health and public mobility, the Board of Directors of Inversiones Aguas Metropolitanas S.A. (the "**Sociedad**" or "**IAM**") in its extraordinary session held on April 8, in accordance with the provisions of articles 58 and 59 of Law No. 18,046, and the provisions of General Norm No. 435 and Circular Letter No. 1,141, both of the Financial Market Commission, agreed to hold the next Ordinary Shareholders Meeting on April 27, 2020 at 13:00 PM, at Avenida Presidente Balmaceda 1398, in the municipality and city of Santiago. Implementing for the participation of its shareholders, remote access to said assembly, through Virtual Platforms.

The foregoing follows the recommendations delivered regarding the control of COVID 19 contagion, which advise avoiding mass face-to-face meetings, such as this shareholder's meeting.

Consequently and assuming that to the date of the respective meeting, it is probable that said restrictions have increased. Is through this document, that IAM informs the "Remote Participation Procedure", elaborate in accordance with the regulations indicated and the pertinent legal provisions, with the object that both the Ordinary Shareholders Meeting, as well as the attendance register and the corresponding voting, are carried out remotely.

This Procedure, which considers the mechanism for enrollment and validation in the Board, will be available at www.iam.cl and <https://www.iam.cl/en/shareholders/shareholder-meetings/ordinary-shareholder-meetings> , sites where you can see the live broadcast of the meeting, through the link provided for this purpose.

The aims of this Assembly will be to know and pronounce on the matters included in the summons of the 2020 Ordinary Shareholders' Meeting; It is recorded, that the formalities required by law for the holding of the aforementioned ordinary meeting, are fulfilled.

This is: the call by the Board, the notification to the Commission for the Financial Market, stock exchanges, the summon to the shareholders by letter and the publication of those summons.

REMOTE PARTICIPATION

A. Virtual platforms to use

For remote participation, two virtual platforms will be used:

- a) The first, through which the shareholders will be able to witness the live broadcast of the Shareholders' Meeting, as well as ask the questions they deem appropriate to the Table.
- b) The technological platform of the DCV Registros and the Santiago Stock Exchange, for attendance registration and electronic voting.

B. Enrollment

1. Shareholders should send an email to the account juntaaccionistasAA2020@aguasandinas.cl, with the email address and full name of the Shareholder and his representative, if where appropriate, attaching the information that will be reported in due course, in advance of the opening from the register.

THE REGISTRATION WILL BE OPEN FROM 8:30 AM ON APRIL 22, AND SHAREHOLDERS ARE INVITED TO SEND THE INDICATED BACKGROUND, NO LATER THAN FRIDAY, APRIL 24, IN ORDER TO FACILITATE THE DEVELOPMENT OF THE MEETING.

2. DCV will verify the validity identification of the documents against the DICOM database.
3. DCV will inform the Shareholder and his representative, if where appropriate, the formalization in the enrollment in the Registry, next to the link and code to access the platform to register attendance and be able to vote electronically.
4. In accordance with the provisions of article 114 of the Anonymous Corporations Regulations, the proxy qualification, if applicable, will be carried out through the aforementioned process, on April 23 and 24, 2020, between 9:00 and 18:00.

C. Registry and attendance validation

This mechanism will be informed in due course.

D. Online live broadcast

The system will be informed in due time.

E. Voting

Regarding the matters that must be submitted to the knowledge and approval of the Board, the use of a system by acclamation will be proposed. Only the votes cast against the proposals, as well as the abstentions, if any, will be recorded.

This record will be made in the referred chat and of this, he will render account to the Assembly. Therefore, if there are no votes against or abstentions, these matters would be understood as unanimously approved.

An express record will be made in the Minutes of the Meeting of those shareholders whom, the Law requires them, to expressly vote. This will be coordinated before the start of the meeting or before each point of the table, as decided by the Shareholder.

In the event of the opposition from any shareholder to use the acclamation voting system, an electronic vote will be conducted through the technological platform of the DCV Registro and the Stock Exchange.

F. Notary Presence

Mrs. Nancy de la Fuente Hernández, holder of the notary's office of Santiago, will attend the shareholders board meeting. Who will certify the compliance of the present procedure by the Company, both in the attendance registry as in the development of the Shareholders Meeting of the Company.

G. Data Protection

In the framework of compliance with Law 19.628 on Protection of Private Life or Protection of Personal Data, Aguas Andinas declares that the collection of information and personal data of shareholders and their representatives, it has the sole purpose of the correct execution of the, before mentioned, shareholders meeting. In the terms described and comply with the regulations relative to, regarding to the attendance record, the proxy reviews, effective participation in the meeting and the materialization of the corresponding meeting minutes, between others.

Likewise, Aguas Andinas takes the appropriate measures to ensure the confidentiality of the shared personal data. And will not transfer them or otherwise provide it to third parties, not related to Aguas Andinas SA. except in those cases where current legislation indicates so or allow it.

The shareholders and their representatives will be responsible for the veracity of the data voluntarily submitted, as well as for the updating of them, both in registration cases as in others, in which said information is required during the meeting.

For its part, the Virtual Platform, owned by Microsoft, is subject to the rules of the "General Data Protection Regulation" of the European Union, and the content of its obligations, can be reviewed at the following link:

<https://www.microsoft.com/es-cl/trust-center/privacy/data-management>.